

DELTA

BY PAM ELLEDGE, DELTA'S VICE PRESIDENT OF SALES & DISTRIBUTION

The NEW Delta charts innovative global flight plan

You, like most people today, likely live a hectic life. Your day could very well be filled with endless meetings, long travel days, and limited time for family and friends. That's why we're creating lots of innovations this year to make the time you spend with us something to look forward to, especially as we launch more flights to new global destinations.



THE NEW DELTA TAKES FLIGHT

In 2006, Delta is creating an innovative in-flight travel experience for our customers so they can spend their time in the air the way they want—working, relaxing, or catching up on news and other entertainment. Beginning in May, more of our customers will start to see a change in our aircraft cabins as we blend the best of our Song brand with the best of Delta, including a leading in-flight entertainment system, signature cocktails, stylish, designer employee uniforms, and more.

Our goal is to offer our customers the best domestic long-haul service, inspired by Song, to be introduced

between fall 2006 and 2008. It will feature two classes of service with personal video monitors at every passenger's seat with the industry's leading on-demand in-flight entertainment system, boasting live TV, movies, music, video games, and more. By 2008, approximately 100 Delta aircraft, including the Song 757s, will feature the new, long-haul product.

We'll continue to fly the Song aircraft to and from many of the markets Song serves today while interior and exterior updates are completed. Those markets include New York's LaGuardia and JFK airports, Boston, Hartford, West Palm Beach, Fort Lauderdale, Fort Myers, Las Vegas, Los Angeles, Orlando, San Francisco, San Juan, Tampa, and Aruba.

Song aircraft will also fly from our hometown of Atlanta to Cancun, Jacksonville, Miami, Phoenix, Reno, San Jose, and more. At the same time, Delta will reintroduce First Class service on many key business routes currently served with all-coach Song aircraft. For example, effective May 1, customers will again be able to choose First Class on select transcontinental flights between New York-JFK, Boston, and Hartford and Seattle, Los Angeles, and San Francisco.

DELTA GROWS GLOBALLY

Thanks to the continuing momentum of the largest international expansion in our history, customers from Mumbai to Moscow to Managua will find it easier to choose Delta—the world's fastest-growing U.S. carrier to Europe, the Middle East, Latin America, and the Caribbean.

By this summer, you will enjoy new, non-stop all-wide-body service from our transatlantic gateways at Hartsfield-Jackson Atlanta International Airport and New York's John F. Kennedy Airport to 11 new markets throughout Europe and the Middle East. And in Latin America and the Caribbean, you will be able to choose from nearly 30 new routes throughout the region by

next spring.

Some of Delta's new international routes include: Tel Aviv, Israel; Düsseldorf, Germany; Copenhagen, Denmark; Edinburgh, Scotland; Budapest, Hungary; Kiev, Ukraine; San Pedro Sula and Roatan, Honduras; Managua, Nicaragua; and Cozumel and Merida, Mexico, to name a few. And in December, Delta will begin its first service from Atlanta to Johannesburg, South Africa.

To accommodate strong customer demand for service to these and other cities, we are reconfiguring many of our aircraft to serve these new routes. We are transferring a number of Boeing 767 aircraft currently used on domestic routes to support our international expansion and will continue to redeploy the popular Boeing 737-800 aircraft to new short-haul destinations across the Caribbean and Central America.

Additionally, as we expand our international fleet, we will refurbish each aircraft cabin to respond to your requests for brighter, more spacious interiors. On 767 and 777 aircraft, we will begin refreshing our already award-winning BusinessElite® product with improved seat comfort and an enhanced on-demand in-flight entertainment system. And on all international Delta aircraft we will introduce the improved Economy class cabin recently introduced on domestic routes, including all-leather seats, brighter cabins, and updated lavatories.

So wherever your day planner takes you, we look forward to welcoming you aboard the new Delta.